PRODUCT: DESIGNER/S: CLASS:

Choose two people and observe them using your draft or prototype.
Notice what they DID and SAID. Ask them what they THOUGHT and FELT.

USER 1

DID	SAID
_____	_____
_____	_____
_____	_____

THOUGHT	FELT
_____	_____
_____	_____
_____	_____

USER 2

DID	SAID
_____	_____
_____	_____
_____	_____

THOUGHT	FELT
_____	_____
_____	_____
_____	_____

Reflect on feedback from the users and suggest improvements.

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